



**Make Medical Travel Quality Alliance
your partner in medical tourism**

MTQUA Membership Handbook

You value excellence



This seal on your website tells medical tourists and all members of the worldwide medical tourism community that you are a member of an organization that values excellence in medical tourism.

Show that you put quality, safety and care for medical tourists first and build a bond of trust between patients and providers.

List, link and display

List your business as a “Member” of MTQUA in the Member Directory on the MTQUA website, linking your website to your MTQUA directory listing.



Receive

- MTQUA **member seal** to place on your website
- Listing and **link** in the MTQUA Member Directory
- ***Inside Medical Travel*** newsletter
- Pre-publication **access** to all MTQUA publications including Best Practices in Medical Tourism series
- Exclusive member **discount** when you apply for Medical Travel Certification
- Special member **discount** when attending any webinar or seminar sponsored or conducted by MTQUA, or purchasing any MTQUA service or product
- and much more (see below)

How will you benefit from your membership?

Here are 11 reasons why you should consider joining MTQUA.

1. **Committed to excellence:** MTQUA membership demonstrates to medical tourists and all members of the worldwide medical tourism community your commitment to excellence in medical tourism and to a higher standard of quality, safety and care for medical tourists.
2. **Trusted:** You become a trusted and sought-after member of the worldwide medical tourism community.
3. **Preferred:** Your hospital, clinic, practice or service will be preferred by those seeking care or referring patients for care such as international insurance and assistance companies.



4. **Reputable:** You enhance your local and international reputation as a member of a notable international organization that makes its priority excellence and safety for medical travelers and develops industry best practices.
5. **Professional:** You know your services and your care management are supported by an organization, MTQUA, which actively promotes professionalism in medical tourism.



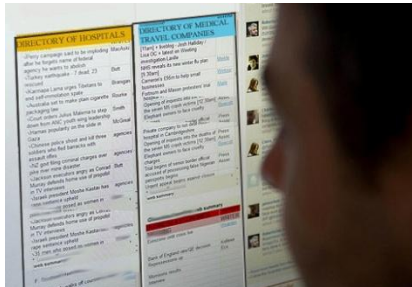
6. **Informed:** You gain knowledge to assist clients and patients to make better and safer choices in medical travel.
7. **Verified:** You receive the MTQUA Member Seal that you can place prominently on your website. It verifies your membership status and links to your listing in the MTQUA Member Directory.
8. **Recognized:** You gain recognition and credibility as a medical tourism business that can be trusted.
9. **Supported:** You have MTQUA support in resolving disputes.
10. **Experts:** You become more visible to prospective clients as well as the medical tourism community by taking advantage of opportunities to showcase your expertise in MTQUA blog, newsletter and publications.
11. **Opportunities:** You have the opportunity to promote your facility or service through MTQUA.



What you get as a member of MTQUA

As a member, you benefit in many ways. New benefits are added regularly.

1. You become part of the one network in medical tourism that puts the **patient first**.
2. You get a MTQUA **member seal** to place on your website, with verification.



3. You are listed in the MTQUA Member Directory with a link back to your website.
4. You get **member discounts** to any MTQUA-sponsored webinar or seminar, or purchase any MTQUA service or product.
5. You get member **discounted fees** when you apply for Medical Travel Certification.

6. You receive ***Inside Medical Travel***, the newsletter of MTQUA, providing useful tools, information and insights to grow your medical tourism business.
7. You receive **priority invitations** to special webinars sponsored or conducted by MTQUA.



8. You get preferred access to the **Medical Travel Patient Registry**.

9. You are **first to receive** a copy of all new publications prior to publication date.

10. You may **contribute to boards** on the Pinterest Medical Travel Quality site.

11. You may **become a contributor** to the MTQUA blog.
12. You qualify to **become an affiliate member** of our global medical travel and health tourism quality network.
13. You may **advertise** on the MTQUA website and the MTQUA newsletter.



Join MTQUA



Join today!

Email
caroline@mtqua.org
for an application
and invoice if needed.

Payment is accepted
by PayPal or bank wire
transfer only.

REQUIREMENTS OF MEMBERSHIP

CONDITIONS OF GOOD PRACTICE

You become a member as soon as you apply. Within your first year, and prior to your first annual renewal, you will be required to fulfill the following conditions of good practice:

1. Have a Code of Conduct or Code of Practice and publish it on your organization's website
2. Publish the Medical Traveler's Bill of Rights, or equivalent, on your organization's website
3. State clearly the source of the medical information you publish on your organization's site or register the company's website with [Health On the Net Foundation](#) , if applicable
4. Display the following information on the organization's website:
 - years in business
 - names, positions, and descriptions of principals if applicable
 - location of your office(s)
 - address and contact information of business
 - statement of beliefs and principles or a mission statement
 - privacy statement(s) related to online data collection and patient privacy
 - disclaimer related to provision of medical advice and to usage of website
5. Securely protect a client's or patient's information via a secure server or a secure electronic health records provider if you collect or transmit medical records via the internet

Cost (in US\$)

FULL MEMBER: \$89 per year

Full membership is open to qualified medical and health providers, medical travel or tourism companies, and medical travel service providers (such as lodging, insurance, EHR services) that have been operating for more than one year.

ASSOCIATE MEMBER : \$129 per year

Qualified organizations that have been operating for less than one year may apply for associate membership for one year and convert to full membership upon renewal.

All other organizations that are not eligible for full membership may apply for associate membership.

INDIVIDUAL MEMBER: \$59

Individual membership is open to anyone with an interest in health tourism or medical travel.

STUDENT MEMBER: \$29

Full-time students only may apply for student membership. Application must include recommendation or support from a faculty member.



Support MTQUA



Not ready to become a member?

Show your support of quality and safety in medical tourism by displaying the MTQUA seal on your website. This seal will link back to the MTQUA website.

BENEFITS

- Get Inside Medical Travel, the MTQUA newsletter.
- Receive a copy of new publications prior to publication date.
- Receive priority invitations to special MTQUA webinars.

COST

Free

Be a MTQUA network partner



Become a MTQUA preferred network partner.

Take the next step beyond MTQUA membership: become a network partner.

MTQUA partners are participants in an exclusive international medical tourism network of hospitals, clinics, physicians and medical travel service providers that provide treatment and care to medical travelers according to a commonly shared understanding and supported continuum of care.

Partners receive preferred pricing from other partners and a negotiated schedule of costs from a network of providers.

MTQUA Medical Travel Certified organizations receive priority consideration for network partnership.



Find out how you can earn certification in medical tourism from Medical Travel Quality Alliance. Email caroline@mtqua.org to apply.