Zulekha Hospital Dubai achieves MTQUA international medical tourism accreditation in excellence of care for international patients.

> *Zulekha Hospital Dubai, a leader in health care and in providing high quality care and treatment for medical travelers in the United Arab Emirates, becomes the latest hospital in the region to be awarded medical tourism certification from the Medical Travel Quality Alliance.*

April 25, 2018 – Dubai and Scottsdale – Zulekha Hospital Dubai today achieves accreditation for quality of care for international patients from the US-based Medical Travel Quality Alliance (MTQUA).

"The certification of Zulekha Hospital helps bring the Dubai Health Authority closer to its goal of 500,000 medical tourists by 2020. Independent international standards and quality benchmarks for patient care and services are key to building a strong and sustainable medical tourism industry that can compete with other countries in the Middle East," said Julie Munro, president of MTQUA.

The MTQUA evaluation team reviewed how the hospital manages a medical tourist including the inquiry process, intake procedure, and care management after discharge. They studied the hospital's website and internet marketing, communication procedures, privacy and security measures, multicultural sensitivity, International Patient Services department, care support services and certain operations and business procedures that influence the quality of treatment and care a medical tourist receives.

Seal displayed by medical tourism certified hospitals, clinics and agencies.

A hospital, clinic or medical tourism agency receives medical tourism certification through a formal evaluation against standards of quality in 10 non-clinical areas that directly influence a medical tourist's wellbeing and good results.

Zulekha Hospital Dubai (http://zulekhahospitals.com/) is the lead hospital of the Zulekha Group. The group owns several hospitals, clinics and primary care centers in the U.A.E. and brand new 200-bed hospital in Nagpal, India. The group is committed to providing top class services to patients and allowing them a safe recovery in an atmosphere of trust and safety.

Medical Travel Quality Alliance (MTQUA, https://mtqua.org), an independent international organization founded in 2009 to promote the special safety and quality needs in treatment and care of medical tourists, awards the Top 10 World's Best Hospitals For Medical Tourists™ and publishes Best Practices in Medical Tourism. Medical tourism certification from MTQUA is the only global certification program in care and services for international patients for hospitals, clinics, treatment centers, service agencies, and related providers.

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